



Dec. 30, 2019

Dear Valued DRN Customer,

Thank you for choosing DRN as your video (TV) provider. We appreciate your business and always strive to provide the best products and services at the best price.

As a video provider, we are subject to annual programming fee increases from programmers and network channel owners. For more information about these fees, please visit www.tvonmyside.com. Because of these programming fee increases, effective Feb. 1, 2020, we will enact a \$3.99/month increase for those customers who subscribe to the Ultimate Family TV.

Remember, WatchTVeverywhere is a free service that allows you to watch TV on various devices anywhere an internet signal exists and is included with your video subscription.

If you have any questions or comments concerning this notice, please contact our customer care department at 344-5000. Our office hours are Monday through Friday, 8 a.m. to 4:30 p.m. We thank you for your business.

Sincerely,

A handwritten signature in black ink, appearing to read "Kent Schimke".

Kent Schimke
CEO/General Manager