

January 11, 2019

On Wednesday evening, DRN was performing some routine maintenance on its DNS (Domain Name Server). Unfortunately, things did not go as planned and some customers may have experienced problems sending and receiving email. All reports indicate that the issues have been resolved and we are 100% operational with drtel.net email users. Drtel.net email customers may experience delayed communication for up to 24 hours. Other DNS providers may cache DNS data at their discretion and we cannot guarantee when email will be received. Customers may experience delays in receiving emails and each domain (yahoo.com, gmail.com, amazon.com, etc.) will work independently from each other.

Thank you for your patience and understanding. DRN strives to provide its customers with the best experience every day.